Village of Beverly Hills Regular Village Council Meeting Tuesday, January 19, 2021 Municipal Building 18500 W. 13 Mile Road 7:30 p.m.

Zoom link: https://us02web.zoom.us/j/84199135240

Meeting ID: 841 9913 5240 Dial in Number: 1-646-876-9923 (US)

#### **AGENDA**

Roll Call/Call to order

Pledge of Allegiance

Amendments to Agenda/Approve Agenda

**Community Announcements** 

Public Comments on items not on the published agenda

#### Consent Agenda

- 1. Review and consider approval of minutes of a regular Council meeting held January 5, 2021.
- 2. Review and file bills recapped as of Tuesday, January 19, 2021.
- 3. Set public hearing date to receive comments on 2021 Community Development Block Grant funding allocation for Tuesday, February 16, 2021 at 7:30 p.m.

#### **Business Agenda**

1. Review and consider Municipal Credit and Community Credit Contract with Suburban Mobility Authority for Regional Transportation (SMART) for Fiscal Year 2021.

**Public comments** 

Manager's report

Council comments

Adjournment

Due to the COVID-19 pandemic, this meeting will take place remotely via Zoom. If you are unable to attend the meeting and would like to submit a comment, please email krutkowski@villagebeverlyhills.com prior to the meeting.

The Village of Beverly Hills will provide necessary reasonable auxiliary aids and services, such as signers for the hearing impaired and audiotapes of printed materials being considered at the meeting, to individuals with disabilities attending the meeting upon three working days' notice to the Village. Individuals with disabilities requiring auxiliary aids or services should contact the Village by writing or phone, 18500 W. Thirteen Mile Beverly Hills, MI 48025 (248) 646-6404.

Present: President George; President Pro-Tem Hrydziuszko; Members: Abboud,

Kecskemeti, Mooney, O'Gorman, and Peddie

Kecskemeti participated remotely via Zoom from Brooksville, Florida.

All other members participated remotely via Zoom from Beverly Hills, Michigan.

Absent: None

Also Present: Village Manager, Wilson

Village Clerk / Assistant Manager, Rutkowski

Public Safety Director, Torongeau

Village Attorney, Ryan

George called the regular Council meeting to order at 7:30 p.m. virtually via Zoom due to the ongoing COVID-19 pandemic. The Pledge of Allegiance was recited by those in attendance.

#### AMENDMENTS TO AGENDA/APPROVE AGENDA

Motion by Mooney, second by Hrydziuszko, be it resolved the agenda is amended to remove Business Agenda Item 4: Review and Consider Interlocal Agreement for Joint Senior Services, at the recommendation of the Village Attorney.

Roll Call Vote:

Motion passed (7-0)

Motion by Mooney, second by Peddie, be it resolved, the agenda is approved as amended.

Roll Call Vote:

Motion passed (7-0)

#### **COMMUNITY ANNOUNCEMENTS**

None.

#### **PUBLIC COMMENTS**

None.

#### **CONSENT AGENDA**

Motion by Mooney, second by Peddie, be it resolved, the consent agenda is approved as published.

- 1. Review and consider approval of minutes of a regular Council meeting held December 15, 2020.
- 2. Review and file bills recapped as of Monday, December 21, 2020.
- 3. Review and file bills recapped as of Monday, January 4, 2021.
- 4. Set public hearing date for Tuesday, February 2, 2021 to receive comments on amendments to the Municipal Code, Chapter 22, Section 22.28.020 Off-Street Parking Requirements.
- 5. Set public hearing date for Tuesday, February 2, 2021 to receive comments on amendments to the Municipal Code, Chapter 22, Section 22.26 Single Family Residential Cluster Development (Planned Unit Developments (PUD)).

#### REGULAR COUNCIL MEETING MINUTES – JANUARY 5, 2021 – PAGE 2

Roll Call Vote: Motion passed (7-0)

#### BUSINESS AGENDA SET COUNCIL STRATEGY SESSION DATE

Every January the Village Council holds a special strategy meeting to discuss goals for the year.

Motion by Mooney, second by Peddie, be it resolved, the Council Strategy Session will be held on Saturday, January 23, 2021 at 9:00 a.m. via Zoom.

Roll Call Vote: Motion passed (7-0)

## REVIEW AND CONSIDER SUBCOMMITTEE'S RECOMMENDATION TO FILL A VACANCY ON THE BIRMINGHAM AREA CABLE BOARD

There is a vacancy on the Birmingham Area Cable Board for a partial term ending June 30, 2023.

The Village has received one application to fill the vacancy from resident Kathleen Tootell.

A subcommittee met on Tuesday, January 5, 2021 at 7:00 p.m. via Zoom to review the application and offer a recommendation to the Council. The subcommittee consisted of Councilmember Mooney (chair), Councilmember Abboud, and President George.

Motion by Mooney, second by Hrydziuszko, be it resolved, the Beverly Hills Village Council appoints Kathleen Tootell to the Birmingham Area Cable Board for a partial term ending June 30, 2023.

Roll Call Vote: Motion passed (7-0)

# REVIEW AND CONSIDER RESOLUTION APPROVING ADDENDUMS TO MUNICIPAL EMPLOYEES' RETIREMENT SYSTEM (MERS) DEFINED CONTRIBUTION AND DEFINED BENEFITS PLANS

Wilson provided an overview. MERS is requiring all groups to define their current reporting practices. the addendums that showing this information were provided to the Council. This does not modify any of our existing plans, but it does require approval by the Governing Body. It is recommended that Council approve the MERS addendums as submitted.

Motion by O'Gorman, second by Mooney, be it resolved, the Beverly Hills Village Council approves the addendums to the Municipal Employees' Retirement System (MERS) Defined Contribution and Defined Benefits Plans for the Village of Beverly Hills Administration and Public Safety Department as submitted.

Roll Call Vote: Motion passed (7-0)

## REVIEW AND CONSIDER RESOLUTION TO AMEND RULES FOR ELECTRONIC MEETINGS

As initially noticed by the Village Attorney, the Michigan legislature and Governor Whitmer had amended the Open Meeting Act to allow virtual meetings to occur for no reason by public bodies to December 31, 2020. For the following year there were specific reasons allowed for virtual attendance by a public body member, which expired on December 31, 2021, thereafter allowing virtual attendance by a public member for military service.

With the COVID-19 numbers spiking in Michigan, the legislature passed legislation signed by Governor Whitmer on December 22, 2020, adopting Public Act 254 of 2020, which basically mirrors Act 228 but extends the virtual attendance by a public body member to March 31, 2021. This was a three-month extension continuing all the prior conditions attached to Public Act 228. It is recommended the Council adopt a resolution to reflect the new date of March 31, 2021.

A copy of Public Act 254 was provided to the Council.

Motion by Mooney, second by Peddie, be it resolved, the resolution amending the rules for electronic meetings is adopted as published and available for public inspection at the Village Office and on the Village website.

Roll Call Vote: Motion passed (7-0)

#### TOPICS FOR COUNCIL DISCUSSION

#### 1. SEWER AND WATER DRAINAGE DISCUSSION

George and Kecskemeti provided an outline of water management issues which included basement back-ups, water seepage in basements, and flooded yards. Kecskemeti proposed the following actions to address basement back-ups in combined sewer areas and the Council discussed the ideas:

Define the issue

- a. Update village maps depicting combined and separate sewer areas
- b. Summarize actions to date downspout disconnect, relief sewers, etc.
- c. Identify areas vulnerable to basement back ups
- d. Assess current state of stormwater management infrastructure in most vulnerable areas relief sewers, restrictor plates, ditch capacity, etc.

Identify and assess feasibility of options

- a. Protect homes establish Basement Back-up Protection Program
- b. Reduce inflow
- c. Increase retention

The Council also discussed promoting public education on the following topics: infrastructure basics; home system basics; basement back-ups; water seepage; yard flooding; and insurance and liability.

Peddie commented that she would like to compare maps and discussed the option of a Special Assessment District.

Abboud commented on grants to help homeowners.

THESE MINUTES ARE NOT OFFICIAL. THEY HAVE NOT BEEN APPROVED BY THE VILLAGE COUNCIL.

#### REGULAR COUNCIL MEETING MINUTES – JANUARY 5, 2021 – PAGE 4

Mooney would like to see more information or a study on ditches. He liked the idea of rain barrels and rain gardens.

O'Gorman suggested communicating with neighboring communities and including residents in the discussion.

Council members discussed contacting partner organizations such as MML or SEMCOG for resources. They also discussed creating an internship position for this issue.

#### 2. SIDEWALKS

Wilson gave an overview of grant opportunities, Act 51 funding, and the sidewalk program.

The Council discussed doing an inventory on the sidewalks to see where new sidewalks are desired and where existing sidewalks need to be repaired.

The Council also discussed the importance of having community involvement and public input in regards to sidewalks.

#### 3. Traffic Calming

The Council discussed several ways to slow down traffic in the village such as: stop signs, speed humps, and speed signs. They talked about identifying more locations for speed signs and picking a standard type of sign to be used throughout the village. They also discussed alternatives such as elevated crosswalks and increased enforcement.

Hrydziuszko commented that signs that show the speed, opposed to those that just light up, seem to be more effective in slowing down vehicles.

#### 4. Tree Ordinance

Hrydziuszko provided an overview of the proposed tree ordinance that includes provisions on permitting, establishing a tree fund, and clear-cutting lots.

#### 5. Public Safety Committee Update

Peddie discussed the culture of accountability in Beverly Hills. She said that she would like to convene again soon with the new and existing committee members.

#### **PUBLIC COMMENTS**

Judy Janes, Beverly Hills, thanked Council for presenting the sewer outline. She talked about the resale value of properties in relation to sewer backups. She also talked about the cost of backflow preventers.

Elizabeth Dawe, 17095 Dunblaine, commented on a newspaper article that addressed backups, other communities' approaches to the problem, and potentially using CDBG funding for backflow preventers.

Gwen and Sam Buschell, 15726 Birwood, commented on their neighbor's new construction. They stated that crossing Greenfield is dangerous and more signs or crosswalks should be installed.

#### **MANAGER'S REPORT**

Planning and Zoning Administrator Position – Planning and Zoning Administrator Erin LaPere has been selected as the next City Manager by the City of Charlotte, Michigan. Erin has been employed by the Village for the past 14 years and has consistently advanced in her career at the Village. She has served as an Administrative Assistant to the Village Manager and Public Services Director, as Building Department Clerk and most recently as Planning and Zoning Administrator. In multiple positions and often assigned various tasks, Ms. LaPere has proven herself to be a quality employee. Erin obtained her MPA from the University of Michigan Dearborn earlier this year. I am confident that Erin will perform well in her new position and congratulate Charlotte on making a great hire.

I will begin the search for her replacement immediately. Erin's last day of employment with the Village will be January 15<sup>th</sup>. I will be stepping up to assume a lot of her current duties as Planning and Zoning Administrator. Other duties will also be disseminated to other staff until a replacement is obtained. SAFEbuillt has been made aware of the transition and is prepared to work with us until a new hire is made.

**Parks and Recreation Joint Meeting** – The annual Joint Meeting between the Village Council and the Parks and Recreation Board will be held on Thursday, January 21<sup>st</sup> at 7:30 PM via Zoom. **Tree Chipping** – Christmas Tree chipping will take place the weeks of January 4<sup>th</sup> and January 11<sup>th</sup>. Real trees free of lights, ornaments or tinsel can be placed at the curb for collection and chipping. Trees should not be bagged.

**Snow Emergency** – As we have reached that time of year again the Village would like to remind all residents to remove vehicles from the roadway during snow events so that the roads can be cleared. In the case of significant snow events the Village may declare a Snow Emergency. In such cases residents will be required to remove vehicles from the street until roads have been cleared. Vehicles that have not been removed may be subject to ticketing. Thank you for your cooperation.

**Offices Closed** – Village Offices will be closed on Monday, January 18<sup>th</sup> in observance of Martin Luther King, Jr. Day.

#### **COUNCIL COMMENTS**

O'Gorman stated that people were enjoying the sled hill. He promoted good behavior such as wearing masks and social distancing. He reminded everyone to be responsible and respectful while out in public.

Kecskemeti appreciated the feedback regarding the water management issues outline.

Abboud provided an overview of Next's services for people 50 years old and up. He announced he will continue in his role as Vice Chair for the Senior Advisory Council. He was also recently appointed to MML's Transportation and Infrastructure Committee. He thanked Erin LaPere for her service to the Village and congratulated her on the new opportunity.

Peddie provided an update from the December Planning Commission meeting and said that the public hearings for parking and PUD would be held at upcoming Council meetings.

#### REGULAR COUNCIL MEETING MINUTES – JANUARY 5, 2021 – PAGE 6

Mooney stated that this meeting was extraordinarily worthwhile. He talked about the CDBG allocations that different communities are eligible for.

Hrydziuszko thanked residents for their input and participation. She reminded everyone that masks are required at the sled hill and Beverly Park playground. She asked that people wear masks out of respect for their neighbors.

George stated that COVID-19 vaccine distribution is not complete, and people should still be wearing masks. He appreciated tonight's conversations.

#### **ADJOURNMENT**

Motion by Mooney, second by Abboud to adjourn the meeting at 9:51 p.m.

Motion passed.

John George Council President

Kristin Rutkowski Village Clerk



TO PRESIDENT GEORGE & MEMBERS OF THE VILLAGE COUNCIL. THE FOLLOWING IS A LIST OF EXPENDITURES FOR APPROVAL. ACCOUNTS PAYABLE RUN FROM 01/05/2021 THROUGH 01/19/2021.

#### **ACCOUNT TOTALS:**

101	GENERAL FUND		\$106,717.44
202	MAJOR ROAD FUND		\$370,758.27
203	LOCAL STREET FUND		\$9,359.83
205	PUBLIC SAFETY DEPARTMENT FUND		\$48,750.45
592	WATER/SEWER OPERATION FUND		\$249,391.67
701	TRUST AND AGENCY FUND		\$976.00
		TOTAL	\$785,953.66
	MANUAL CHECKS- COMERICA		\$0.00
	MANUAL CHECKS- INDEPENDENT		\$0.00
	ACCOUNTS PAYABLE		\$785,953.66
		GRAND TOTAL	\$785,953.66

DB: Beverly Hills

Check Date Bank Check Vendor Vendor Name Amount Bank COM COMERICA

01/19/2021 COM 83143 60249 5.ALANM
01/19/2021 COM 83144 91180 ALLIANCE MOBILE HEALTH
01/19/2021 COM 83144 91180 ALLIANCE MOBILE HEALTH
01/19/2021 COM 83146 31164 APOLLO FIRE APPARATUS
01/19/2021 COM 83146 31164 APOLLO FIRE APPARATUS
01/19/2021 COM 83148 MISC
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01/19/2021 COM 83150 60381 BATTERIES FLUS BULBS
01/19/2021 COM 83151 30920 BELLE TIRE
01/19/2021 COM 83152 51409 BEVERLY HILLS ACE
01/19/2021 COM 83155 50439 CADILLAC ASPHAIT, LLC
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To: Honorable President George; Members of Village Council

Chris Wilson, Village Manager

From: Erin LaPere, Planning & Zoning Administrator

Re: 2021 Community Development Block Grant

Date: January 14, 2021

The Village participates as a sub-recipient for Community Development Block Grant funding through partnership with Oakland County. Due to COVID-19 pandemic the process has been delayed this year; however the County has notified us that applications for Program Year 2021 will be due March 5, 2021. One of the requirements for receiving Community Development Block Grant funding is to hold a public hearing to review the upcoming year's CDBG proposal prior to submittal. I recommend scheduling a public hearing date of Tuesday, February 16, 2021 for review of the Program Year 2021 Community Development Block Grant proposal.

#### **Suggested Motion**

Village Council directs administration to notice a virtual Public Hearing to be held on Tuesday, February 16, 2021 to receive comments on the proposal for 2021 Community Development Block Grant funding allocation.

eel



To: Honorable President George; Village Council Members

Chris Wilson, Village Manager

From: Kristin Rutkowski, Village Clerk/Assistant Village Manager

Subject: Municipal Credits and Community Credits Contract with Suburban Mobility

Authority for Regional Transportation (SMART)

**Date:** January 14, 2021

The Village of Beverly Hills is eligible to receive Municipal Credits and Community Credits from the Suburban Mobility Authority for Regional Transportation (SMART) for transportation services for our residents. NEXT is the subcontractor that provides direct services to the residents.

The Village is eligible to receive \$10,108.00 in Municipal Credits and \$16,276.00 in Community Credits for Fiscal Year 2021. The funds from SMART are paid directly to the subcontractor.

A copy of the agreement is attached.

#### **Suggested Resolution:**

Be it resolved, the Beverly Hills Village Council hereby authorizes Village Administration to execute a contract with the Suburban Mobility Authority for Regional Transport for Municipal Credits in the amount of \$10,108.00 and Community Credits in the amount of \$16,276.00.

Attachment

# MUNICIPAL CREDIT and COMMUNITY CREDIT CONTRACT FOR FY2021

"Con expension below and f incor forth	nmunity") hereby apply to SMART and agree to the nditure of <b>Municipal Credits</b> available for the period w), and <b>Community Credits</b> available for the period further agree that the <b>Municipal and Community</b> porated herein by reference. A description of the se in <b>Exhibit A</b> , and the operating budget for that service o and incorporated herein.	the terms and conditions herein, for the receipt and and July 1, 2020 through June 30, 2021 (Section 1 July 1, 2020 to June 30, 2021 (Section 2 below); Credits Master Agreement between the parties is rvice the Community shall provide hereunder is set
1.	The Community agrees to use \$10,108.00 in Mun	icipal Credit funds as follows:
(a)	Transfer to Transferee Community	Funding of: \$
(b)	Van/Bus Operations (Including Charter and Taxi services)	At the cost of: \$
(c)	Services Purchased from SMART (Including Tickets, Shuttle Services/Dial-a-Ride)	At the cost of: \$
(d)	Services Purchased from Subcontractor  BASCC dba NEXT  (NAME OF SUBCONTRACTOR)  (See attached Subcontractor Service Agreement)	At the cost of: \$ <u>10,108.00</u>
are m Cred budg it wil such the ar	ART intends to provide Municipal Credit funds under ade available to it by the Michigan Legislature pursuit funds made available to SMART through legislativet. In the event that revenue actually received is insult result in an equivalent reduction in funding provide event, SMART reserves the right, without notice, to mount of any reduction by the legislature to SMAR (30, 2022; all funds not spent by that date will reverted 1951, for expenditure consistent with Michigan laws).	uant to Michigan Public Act 51 of 1951. Municipal ve appropriation are based on the State's approved afficient to support the Legislature's appropriation, ed to the Community pursuant to this Contract. In a reduce the payment of Municipal Credit funds by T. All Municipal Credit funding must be spent by a back to SMART pursuant to Michigan Public Act
2.	The Community agrees to use \$16,276.00 in Com	munity Credit funds available as follows:
(a)	Transfer to Transferee COMMUNITY	Funding of: \$
(b)	Van/Bus Operations (Including Charter and Taxi services)	At the cost of: \$
(c)	Services Purchased from SMART (Including Tickets, Shuttle Services/Dial-a-Ride)	At the cost of: \$
(d)	Capital Purchases	At the cost of: \$

## (e) Services Purchased from Subcontractor At the cost of: \$ 16,276.00 BASCC dba NEXT\_\_\_\_\_

(NAME OF SUBCONTRACTOR)
(See attached Subcontractor Service Agreement)

#### **Total \$16,276.00**

To the extent that this Contract calls for a payment of funds directly from SMART to a subcontractor, Community hereby acknowledges that it is the party entitled to receive such funds and is affirmatively authorizing and directing SMART to pay such funds directly to the subcontractor on its behalf. Capital purchases permitted with Community Credits are subject to applicable state and federal regulations, and SMART policy, including procurement guidelines. When advantageous, SMART may make procurements directly. Reimbursement for purchases made by Community requires submission of proper documentation to support the purchase (i.e. purchase orders, receiving reports, invoices, etc.). Community Credit dollars available in **FY2021**, may be required to serve local employer transportation needs per the coordination requirements set forth in the aforementioned Master Agreement. All Community Credit funds must be spent by **June 30, 2024**; any funds not spent by that date may revert back to SMART for expenditure consistent with SMART policy.

THE VILLAGE OF BEVERLY HILLS

This agreement shall be binding once signed by both parties.

	By:
Date	Its:
	SUBURBAN MOBILITY AUTHORITY FOR REGIONAL TRANSPORTATION
	By:
Date	Its:

#### **EXHIBIT A** \*Attach NEXT's

#### **BEVERLY HILLS PROJECT DESCRIPTION**

**Overall Project Description** (Provide a descriptive narrative): The Village of Beverly Hills contracts with NEXT to provide transportation for residents.

Service Area (Provide geographic boundaries):	
Service Times (Provide days and hours of service):	
Eligible User Groups (Users eligible to use the service):	
Fare Structure: (Cost to use service)	
Service Mode (Describe the amount and type of vehicles available, and whether they are vequipped):	vheelchair lift-

#### **EXHIBIT B**

#### PROJECT OPERATING BUDGET

Municipality: Village of Beverly Hills

Contract Period: July 1, 2020 through June 30, 2021

Account Number: 48204

<b>OPERATING EXPENSES:</b>		
Administrative Fee: (All employees		
other than drivers and dispatchers)		
(10% max. of MC & CC funds)		
Driver Wages		
Fringe Benefits		
Gasoline & Lubricants		
Vehicle Insurance		
Parts, Maintenance Supplies		
Mechanic Wages		
Fringe Benefits		
Dispatch Wages		
Other (Specify)		
<b>Sub-Total (Operating Expenses)</b>		
PURCHASED SERVICE:		
Taxi Service		
Charter Service		
SMART Bus Tickets		
SMART Shuttle Service		
SMART Dial-A-Ride		
Other (Specify): <b>NEXT</b>	\$26,384.00	
<b>Sub-Total (Purchased Service)</b>		\$26,384.00
CAPITAL EQUIPMENT:		
(Only list purchases to be made with Comm	unity Credits)	
Computer Equipment	•	
Software		
Vehicle		
Maintenance Equipment		
Other (Specify)		
Sub-Total (Capital Equipment)		
TOTAL EXPENSES:		
<b>Operating Expenses, Purchased Service,</b>		
and Capital Equipment		\$26,384.00

### **EXHIBIT B, continued (Page 2)**

<u>REVENUES</u> :		
Municipal Credit Funds	\$10,108.00	
Community Credit Funds (FY19)	\$16,276.00	<del></del> -
Specialized Services Funds		
General Funds		
Farebox Revenue		
In-Kind Service		
Special Fares (Contracted Service)		
Other (Specify)		
-		
TOTAL REVENUE:		\$26,384.00

(Note: TOTAL EXPENSES must equal TOTAL REVENUE)

#### VILLAGE MANAGER'S REPORT CHRIS D. WILSON JANUARY 15, 2021

**COVID Operations –** With the recent modifications to COVID related restrictions the Village Staff will begin operating on a revised schedule. Beginning Tuesday, January19<sup>th</sup>, staff will work full day schedules every other day. Beginning Monday, January 25<sup>th</sup>, all staff will return to regular staffing and hours. The Village Hall will remain closed to the public pending further guidance and direction from the State of Michigan. All protocols regarding masks and social distancing will remain in effect for Village staff while at work.

**Annual Strategy Session** – The Village's annual Strategic Planning Session will be held on Saturday, January 23<sup>rd</sup> at 9:00 AM via Zoom. President George will be communicating with Council members on an agenda and format for the meeting.

**Office Closed –** Village Offices will be closed on Monday, January 18<sup>th</sup> in observance of Martin Luther King, Jr. Day. Trash services will not be interrupted.

**Joint Meeting with Parks and Recreation –** The annual Joint Meeting with the Parks and Recreation Board will be held on Thursday, January 21<sup>st</sup> at 7:30 PM via Zoom.

**Sidewalk Inventory** – Based upon discussion at the last Council meeting I have asked HRC to begin putting together a complete sidewalk inventory map for the Village. We do not have an existing map in a GIS format. When HRC has completed this map we will compare it with the existing maps and data we do have to check for accuracy and completeness. Once complete, this new map will aid in planning and identifying future sidewalk projects.

# Beverly Hills Public Safety Activity Report December 22<sup>nd</sup> – January 14<sup>th</sup>, 2021

- The Public Safety Department is currently looking for applicants for Public Safety Officer. Please visit our website, www.beverlyhillspolice.com to see if you qualify.
- For more information on Coronavirus Disease please visit; https://www.cdc.gov/coronavirus/2019-ncov/index.html https://www.ready.gov/ https://www.Michigan.gov/coronavirus https://www.oakgov.com/covid/Pages/default.aspx

#### **CALLS FOR SERVICE**

- 204 Calls for Service.
- 26 Tickets issued.
- 21 Property checks.
- 8 Arrests.
- 4 Operation Medicine Cabinet.
- 1 Gun Permit.
- 4 Medicals on 13 Mile Rd.
- 5 Alarms on 13 Mile Rd.
- 2 Animal complaints on 13 Mile Rd.
- 5 Traffic Accidents on 13 Mile Rd.
- Traffic complaint on 13 Mile Rd.
- Parking complaint on 13 Mile Rd.
- Welfare Check on 13 Mile Rd.
- Citizen Assist on 13 Mile Rd.
- 3 Motorist Assists on 13 Mile Rd.
- Fraud on 13 Mile Rd.
- Hang Up 911 on 13 Mile Rd.
- 2 Suspicious Persons complaints on 13 Mile Rd.
- Suspicious Persons complaint on 14 Mile Rd.
- Reckless Driving complaint on 14 Mile Rd.
- Motorist Assist on 14 Mile Rd.
- 2 Traffic Accidents on Southfield.
- Reckless Driving complaint on Southfield.
- Traffic Accident on Southfield.

- 3 Alarms on Southfield.
- 5 Suspicious Persons complaints on Southfield.
- Alarm on Southfield.
- Traffic Accident on Evergreen.
- Animal complaint on Evergreen.
- Welfare Check on Evergreen.
- Traffic Accident on Lahser.
- Medical on Lahser.
- Suspicious Persons complaint on Lahser.
- Lift Assist on Lahser.
- Traffic Investigation on Greenfield.
- Suspicious Persons complaint on Beverly.
- Medical on Beverly.
- Vehicle Lockout on Beverly.
- Welfare Check on Beverly.
- Found Property on Beverly.
- Medical on Hampstead.
- Lift Assist on McKenzie Ct.
- A person entered into a house on Evergreen without permission. The subject did enter into an unlock door but stole nothing. Subject ran from the residence and could not be found. A K-9 unit was called and Officers searched the area with no luck. Several prints were taken and sent to the crime lab at this time. Investigation continues. No other homes have been entered.
- Welfare Check on Devonshire.
- Welfare Check on Nottingham.
- Animal complaint on Pickwick.
- Reckless Driving complaint on Fairfax.
- Medical on Walmer.
- Animal complaint on Warwick.
- Assist Southfield Police with an assault.
- Odor Investigation on Chelton.
- Officers received a complaint of a suspicious vehicle on Nottingham.
   The driver was operating on a suspended license and in possession of open alcoholic beverages. The driver was arrested without incident.
- Fire Alarm on Hillview.
- Medical on Elizabeth.
- Medical on E. Lincolnshire.
- Medical on Sleepy Hollow.
- Lift Assist on Kirkshire.
- Medical on Auburn.
- Fraud on Glencoe.
- Alarm on Huntley Sq. N.
- Welfare Check on Robinhood.

- Medical on Reedmere.
- Fraud on Glencoe.
- Medical on Elizabeth.
- Welfare Check on Birwood.
- Medical on Kirkshire.
- Medical on Kinross.
- Medical on Verona.
- Parking complaint on Waltham.
- Suspicious Circumstance complaint on Cline.
- Carbon Monoxide Alarm on Westlady.
- Fire Alarm on Birwood.
- Noise complaint on Huntley Sq. W.
- Fire Alarm on Locherbie.
- Fire Alarm on Birwood
- Welfare Check on Huntley Sq. W.
- Suspicious Circumstance complaint on Amherst.
- Suspicious Persons complaint on Huntley Sq. E.
- Alarm on Fox Run.
- Medical on White Oaks.
- Family Trouble on Buckingham.
- Alarm on Bedford.
- Fire Alarm on Glenhill
- Assist MDOC on 13 Mile Rd.
- Fire Alarm on Nottingham.
- Suspicious Persons complaint on Village.
- Parking complaint on Kirkshire.
- Family Trouble on Birwood.
- Larceny of a Motor Vehicle on Huntley Sq. E.
- Medical on Village Pines.
- Alarm on Wellesley.
- Suspicious Persons complaint on Devonshire.
- Alarm on Medford.
- Welfare Check on Birwood.
- Medical on Huntley Sq. N.
- Medical on Beverly Ct.
- Vehicle Lockout on Georgetown.
- Assist Franklin-Bingham Police with a fireworks complaint on Fox Run.
- Suspicious Circumstances complaint on Kinross.
- Alarm on Fairfax.
- Fireworks complaint on Birwood.
- Citizen Assist on Robinhood.
- Medical on Pebblestone.
- Citizen Assist on Bellvine Trail.
- Medical on Verona.

- Lift Assist on Kirkshire.
- Lift Assist on Village Pines Dr.
- Welfare Check on Buckingham.
- Medical on Waltham.
- Suspicious Persons complaint on Madoline.
- Larceny from Auto on Arlington.
- Medical on Elizabeth.
- Damage to Property on Auburn.
- Suspicious Persons complaint on Kirkshire.
- Lift Assist on Amherst.
- Suspicious Persons complaint on Auburn.
- Alarm on Old Post.
- Citizen Assist on W. Chelton.
- Medical on Kirkshire.
- Officer stopped a vehicle on Southfield for a traffic violation. The driver was operating on a suspended license. The driver was arrested without incident.
- Medical on Kennoway.
- 2 Medicals on Kirkshire.
- Medical on Elizabeth.
- Officers stopped a vehicle on Southfield for a traffic violation. The driver was suspected of operating while intoxicated. The driver was arrested without incident.
- Medical on Spruce.
- Medical on Hampton
- Officers stopped a vehicle on Southfield for a traffic violation. The driver fled from officers.
- Alarm on Beechwood.
- Officers stopped a vehicle on Southfield for a traffic violation. The driver was operating on a suspended license. The driver was arrested without incident.
- Officers stopped a vehicle on Beverly for a traffic violation. The driver was operating on a suspended license. The driver was arrested without incident.
- Officers stopped a vehicle on Southfield for a traffic violation. The passenger was wanted on a felony warrant. The passenger was arrested without incident.
- Citizen Assist on Amherst.
- Medical on Kirkshire.
- Officers stopped a vehicle on 13 Mile for a traffic violation. The driver was operating on a suspended license. The driver was arrested without incident.
- Farmington Hills Police arrested an individual on a Beverly Hills Warrant. Officers responded and took custody of the individual without incident.

#### FIRE PREVENTION

- 59 Fire/EMS reports reviewed.
- 26 Fire training hours entered into ISO records.
- 15 EMS training hours entered into continuing education records.
- 22 COVID-19 Response Coordination Forms completed.
- 4 Public Safety Officers measured for turnout gear.
- 2 EMS license renewal audits of training files completed.
- 6 Oakland County Medical Control Authority EMS Continuing Education sponsorship courses verified.
- 8 Training Orders Issued.
- Bi-Weekly NFIRS data export uploaded to FEMA
- Submit quarterly run data for the Oakland County Medical Control Authority county wide EMS Quality Improvement Plan (EQIP) program.
- Supervise Road Patrol.
- Instruct Educational Methodology course, Day 1, hosted by the South Oakland Fire Association.
- Begin Cost/Benefit narrative for 2020 FEMA Assistance to Fire Fighters Grant program submission.
- Begin Critical Infrastructure narrative for 2020 FEMA Assistance to Fire Fighters Grant program submission.
- Begin New Risk narrative for 2020 FEMA Assistance to Fire Fighters Grant program submission.
- Begin Financial Assistance narrative for 2020 FEMA Assistance to Fire Fighters Grant (AFG) program regional submission.
- Begin Community Description narrative for 2020 FEMA Assistance to Fire Fighters Grant (AFG) program regional submission.
- Begin Multiple Organization narrative for 2020 FEMA Assistance to Fire Fighters Grant (AFG) program regional submission..
- Begin Project Description narrative for 2020 FEMA Assistance to Fire Fighters Grant (AFG) program regional submission.
- Begin Statement of Effect narrative for 2020 FEMA Assistance to Fire Fighters Grant (AFG) program regional submission.
- Compile 3 year data points for 2020 FEMA Assistance to Fire Fighters Grant (AFG) program regional submission.
- Complete Memorandum of Understanding for 2020 FEMA Assistance to Fire Fighters Grant (AFG) program regional submission.
- Fire Academy packets for 2 new Public Safety Officers completed and submitted.
- SMOKE profiled for new Public Safety Officer created and submitted to the Oakland Fire Academy.
- Instruct Educational Methodology course, Day 2, hosted by the South Oakland Fire Association.

- Registered participants, entered grades, completed course paperwork, and submitted BFS-250 Form to SMOKE system for January 4, 2021 through January 11, 2021 Educational Methodology course hosted by the South Oakland Fire Association.
- Registered Participants in the SMOKE system for Elevator Training course being hosted by the South Oakland Fire Association on February 3, 2021.
- Registered Participants in the SMOKE system for SOFA Elevator Training course being hosted by the South Oakland Fire Association on February 10, 2021.
- Registered participants in the SMOKE system for January 11, 2021 through January 26, 2021 NFPA 1041 Instructor 1 course hosted by the South Oakland Fire Association.
- Instruct Incident Safety Officer course, Day 1, hosted by the South Oakland Fire Association

#### <u>INVESTIGATIONS</u>

- CFS Closed and Reviewed 181.
- Reviewed 24 case reports for a disposition.
- Followed up and reviewed cases of which 15 were closed and 9 remained open.
- 9 Case were assigned.
- 6 Reports written on current cases.
- 36 Current active investigations.
- 4 Current pending investigations.
- Follow up on flee/elude.
- Follow up on OWI.
- Follow up on Hit/Run no injuries.
- Follow up on overnight LFA's,
- Follow up sent juvenile petition for DVA, not in custody, sent for review.
- Attended Axon Body camera training, assisted with demo's.
- Background Interview training.
- FTO meeting.
- Conducted follow up on preemployment background.

Enforcement Number Address Filed Status Closed

E200173 32405 BELL VINE TRL 12/01/20 Closed 12/07/20
NO LOCK ON PENCED IN CONSTRUCTION SITE, I WISTED WIKE KEEPING GATE CLOSED.

OFFICER CONTACTED HB CONTRACTORS LLC AND LEFT A MESSAGE WITH VOICEMAIL ALEX
AT 248-296-2645 TO ATTACH A LOCK THIS DATE AND TO NOTIFY THIS OFFICER.

12-07-20

LOCK NOW ON FENCE.

Code Date Next Action Next Action

ADMINISTRATI 12/02/2020 SITE

INSPECTION

**Next Action** 

Inspection Type Status Result Scheduled Completed Inspector

Enforcement Number Address Filed Status Closed
E200174 15619 KIRKSHIRE AVE 12/01/20 Closed 12/01/20

COMPLAINT FROM NEIGHBOR REGARDING AN ODOR COMING FROM THE BASEMENT.

12-01-20

Code

OFFICER ARRIVED AND SPENT 10 MINUTES OUTSIDE NEAR HOME AND COULD NOT DETECT ANY ODOR EMMITTING FROM THE HOME.

SPOKE WITH OWNER OF HOME CARMEN BENAVIDES, "JOE" WHO STATED SHE IS WORKING ON GETTING A RIDE TO HOME DEPOT TO BUY TRAPS FOR RODENTS WHICH MAY BE GETTING INTO THE HOME THROUGH A DRYER VENT. SHE STATED THERE WAS NO ODOR IN THE HOME AND NO ODOR COULD BE DETECTED AGAIN UPON THE OWNER OPENING THE FRONT DOOR EITHER.

CALLED COMPLAINTANT AND HAD TO LEAVE A MESSAGE.

Inspection Type Status Result Scheduled Completed Inspector

Enforcement Number Address Filed Status Closed
E200175 32785 EASTLADY DR 12/01/20 Closed 12/01/20
NEIGHBOR COMPLAINT (32820 BASSETT CT) OF ICE RINK GOING IN WITH A POSSIBLE REFRIDGERATOR INSTALLATION.

12-01-20

SITE WAS INSPECTED AND PREVIOUSLY APPROVED FOR AN ALL SPORTS RINK. HOCKEY WALLS (3) FT HIGH WERE INSTALLED AND CEMENT PAD ADDED BEHIND RINK. NO VIOLATIONS AT THIS TIME.

Code Date Next Action Next Action

**Date Next Action** 

Status

Enforcement Number	Address	Filed	Status	Closed
E200176	20705 SMALLWOOD CT	12/03/20	Closed	12/21/20
12-02-20				

Scheduled

Completed

Inspector

20705 SMALLWOOD OWNER CALLED TO STATE THAT THE NEIGHBOR HAS DEAD TREES ON HIS LOT THAT HAVE CAUSED DAMAGE TO HIS HOME DURING A RECENT STORM.

#### 12-03-2020

**Inspection Type** 

CALLED AND LEFT MR STURLEY A MESSAGE TO CALL (NEED MORE INFO)

Result

AS OFFICER WAS UPDATING THE FILE, MR. STURLEY WALKED OUT OF THE HOUSE AND WE PROCEEDED TO HAVE A DISCUSSION ABOUT (4) DEAD TREES HE WAS CONCERNED ABOUT ON THE NEIGHBORS PROPERTY LINE.

THE TREES DID APPEAR TO BE DEAD AND THEY WERE VERY LARGE TREES. HIS CONCERN WAS THEY MIGHT FALL OVER PUTTING HIS HOME AND SAFETY AT RISK. THE TREES WERE LARGE ENOUGH TO REACH HIS HOME AND IF THEY DID COME DOWN, THEY WOULD TAKE POWER LINES DOWN WITH THEM AND DAMAGE THE HOME.

AS WE DISCUSSED THE SITUATION, THE NEIGHBOR TO THE WEST (32650 EASTLADY DR. PROPERTY IN QUESTION) CAME OUT TO DISCUSS THE SITUATION. SHE STATED AND ADVISED THAT SHE HAS ALREADY CALLED SEVERAL COMPANIES TO OBTAIN QUOTES AND THEY ARE WORKING ON GETTING THE QUESTIONABLE TREES CUT DOWN.

THIS OFFICER REQUESTED MR. STURLEY GIVE THE NEIGHBORS SOME TIME WITH THE QUOTE PROCESS AND THE TREE COMPANY SCHEDULING.

#### 12-21-2020

OFFICER RECEIVED A CALL FROM MR STURLEY WHO STATED THE NEIGHBORS ARE HAVING THE TREES CUT DOWN THIS DATE. THE COMPANY CUT DOWN TWO TREES OUT OF THE FOUR. STURLEY WAS DISAPPOINTED THAT ALL FOUR WERE NOT BEING CUT DOWN. OFFICER ADVISED ME STURLEY TO APPRECIATE THE PROGRESS THUS FAR, THE FINACIAL ASPECT AS WELL AS THE TIME OF YEAR.

Code	1	Date Next Action		Next Action	
17.08 (C)	0	1/11/2021		SITE INSPECTION	
Inspection Type	Status	Result	Scheduled	Completed	Inspector

Enforcement Number	Address	Filed	Status	Closed
E200177	16221 KIRKSHIRE AVE	12/07/20	Closed	12/21/20

I RECEIVED A COMPLAINT REGARDING THE BROKEN UP SIDEWALK AND MUD BUILT UP ON THE REST OF THE SIDEWALK. I DROVE BY THERE AND IT IS PRETTY BAD, BUT THE BIGGER ISSUE WOULD BE THERE IS NO BARRIER TAPE UP AND AROUND THE BROKEN AND DEPRESSED AREA WHERE THE SIDE WALK USED TO BE.

EMAIL SENT TO TOM MESZLER PUBLIC SERVICES DIRECTOR.

12-08-2020

OFFICER LEFT CORRECTION NOTICE REGARDING THE HAZARDOUS CONDITION AND THIS OFFICER WOULD HAVE TO BE NOTIFIED WITHIN ONE WEEK OF ARRANGEMENTS TO REPAIR SCHEDULE DATE AND IN THE MEAN TIME HAVE A TEMP BARRIER PLACED AROUND BROKEN SIDEWALK.

SPOKE WITH THE OWNER WHO STATED THE CONTRACTOR HAS BEEN LESS THAN RESPONSIVE BUT SHE WOULD PUT UP THE TEMP BARRIER HERSELF.

#### 12-17-2020

SPOKE WITH HOMEOWNER WHO WAS SHOVELING HIS DRIVEWAY AND SIDEWALK. HE STATED HIS CONTRACTOR WAS PREPARED TO REPAIR THE SIDEWALK YESTERDAY UNTIL THE SNOW FELL. HE HOPES TO HAVE IT COMPLETED BY NEXT WEEK AS IT IS SUPPOSED TO BE 43 DEGREES WHICH IS A THRESHOLD FOR POURING CONCRETE FOR HIS CONTRACTOR. HE IS AWARE OF THE SAFERTY HAZARD AND IS ACTIVELY PURSUING SOLUTIONS. OFFICER MADE OWNER AWARE OF POSSIBLE ASHPHALT PATCH WORK WHICH MAY HAVE TO BE POURED / LAYED IF HIS SOLUTION WAS NOT COMPLETED IN A TIMELY MANNER. TIME EXTENDED TO NEXT WEEK.

#### 12-21-2020

INSPECTION OF SIDEWALK REVEALED A NEW PATCH OF CEMENT SIDEWALK WAS REPLACED AND IT WAS PROPERLY BARRICADED OFF UNTIL FULLY CURED.

#### CLOSED.

Code	D	ale Next Actio	11	Next Action		
501. (E) 2 & 3	12/	15/2020		SITE		
				INSPECTION		
Inspection Type	Status	Result	Scheduled	Completed	Inspector	

Data Novet Astion

Enforcement Number	Address	Filed	Status	Closed
E200178	20655 GLENHILL CT	12/08/20	Closed	12/07/20

14-04-4040

RESIDENT ON VILLAGE PINES CALLED TO SAY BUILDER (PRM) ON 20655 GLENHILL CT WAS DUMPING YARD WASTE AND TREE LOGS IN DOUGLAS EVANS PARK PROPERTY.

12-07-2020

OFFICER RESPONDED TO PARK AND WALKED THE PERIMETER OF THE PARK AND FOUND NO EVIDENCE OF RECENT DUMPING OF DEBRIS.

OFFICER THEN RESPONDED TO ADDRESS ON GLENHILL AND WALKED THE PERIMETER OF THE PROPERTY AND COULD FIND NO EVIDENCE OF RECENT DUMPING OF DEBRIS ON PARK PROPERTY.

#### **CLOSED**

Code	Code		Date Next Action		
Inspectio	n Type Star	rus Result	Scheduled	Completed	Inspector
Enforcement Numb	er Addres	S	Filed	Status	Closed
E200180	17150 1	BEVERLY RD	12/03/20	Closed	12/16/20

NEIGHDUR COMPLAINED OF MODDI SIDEWALA.

12-07-2020

OFFICER RESPONDED TO ADDRESS AND OBSERVED NO MUD ON SIDEWALK, HOWEVER THERE WAS A SECTION OF SIDEWALK WHICH HAD BEEN TAKEN OUT AND NOT REPLACED AND HAD NO BARRIER AROUND IT. CURRENT PERMIT IN PLACE FOR SEWER LINE INSTALL UNTIL 03-21.

CONCERNED PLUMBING (CONTRACTOR) NOTIFIED VIA 248-508-6915. VOICE MAIL BOX WAS FULL BUT SMS RETURN NUMBER WAS PROVIDED BY THIS OFFICE.

OFFICER STOPPED BY THE ADDRESS AND ISSUED (BY HAND) THE OWNER A NOTICE TO CORRECT. OWNER (WIFE) STATED THEY HAVE BEEN HAVING TROUBLE WITH THE CONTRACTOR.

12-09-2020

MESSAGE RECEIVED BY OWNER (HUSBAND) WHO WOULD LIKE TO SPEAK WITH ME ON THIS DATE ABOUT THIS SITUATION.

#### 12-15-2020

SPOKE WITH HOME OWNER WHO STATED HE HAS HAD CONTRACTOR PROBLEMS AND REACHED OUT TO DISCUSS REPAIRING THE SIDEWALK WITH THE VILLAGE. AN EMAIL WAS SENT TO TOM MEZLER AND OWNER CC'D IN IN ORDER TO DISCUSS OPTIONS MOVING FORWARD.

#### 12-16-2020

SHARED E-MAILS BETWEEN HOMEOWNER, CITY PLANNER AND DIRECTOR OF PUBLIC SERVICES RESULTED IN THE WINTER PATCH BEING INSTALLED TO TEMPORARILY MAKE THE SIDEWALK USABLE AND SAFE.

LETTER TO PLUMBING CONTRACTOR TO BE MAILED BY CITY PLANNER REGARDING THE COST REIMBURSEMENT AND FINAL REPAIR.

Code Date Next Action Next Action

501 (E) 2 & 3

12/28/2020
SITE
INSPECTION

Inspection Type Status Result Scheduled Completed Inspector

Enforcement Number	Address	Filed	Status	Closed
E200181	32650 EASTLADY DR	12/08/20	Closed	12/17/20

12-02-20

20705 SMALLWOOD OWNER CALLED TO STATE THAT THE NEIGHBOR HAS DEAD TREES ON HIS LOT THAT HAVE CAUSED DAMAGE TO HIS HOME DURING A RECENT STORM.

12-03-2020

CALLED AND LEFT MR STURLEY A MESSAGE TO CALL (NEED MORE INFO)

AS OFFICER WAS UPDATING THE FILE, MR. STURLEY WALKED OUT OF THE HOUSE AND WE PROCEEDED TO HAVE A DISCUSSION ABOUT (4) DEAD TREES HE WAS CONCERNED ABOUT ON THE NEIGHBORS PROPERTY LINE.

THE TREES DID APPEAR TO BE DEAD AND THEY WERE VERY LARGE TREES. HIS CONCERN WAS THEY MIGHT FALL OVER PUTTING HIS HOME AND SAFETY AT RISK. THE TREES WERE LARGE ENOUGH TO REACH HIS HOME AND IF THEY DID COME DOWN, THEY WOULD TAKE POWER LINES DOWN WITH THEM AND DAMAGE THE HOME.

AS WE DISCUSSED THE SITUATION, THE NEIGHBOR TO THE WEST (32650 EASTLADY DR. PROPERTY IN QUESTION) CAME OUT TO DISCUSS THE SITUATION. SHE STATED AND ADVISED THAT SHE HAS ALREADY CALLED SEVERAL COMPANIES TO OBTAIN QUOTES AND THEY ARE WORKING ON GETTING THE QUESTIONABLE TREES CUT DOWN.

THIS OFFICER REQUESTED MR. STURLEY GIVE THE NEIGHBORS SOME TIME WITH THE QUOTE PROCESS AND THE TREE COMPANY SCHEDULING.

12-17-2020

RECEIVED A MESSAGE FROM MR. STURLEY REQUESTING AN UPDATE ON ANY PROGRESS WITH THE TREE REMOVAL.

0950 AM LEFT A MESSAGE TO CALL.

0952 AM

MR STURLEY CALLED BACK AND STATED A TREE COMPANY WAS ON PREMISES AND REMOVING THE DEAD TREES.

OFFICER RESPONDED TO THE PROPERTY AND OBSERVED AMEZOLA TREE SERVICE ON SITE AND ACTIVELY REMOVING THE QUESTIONABLE DEAD TREES.

#### RESOLVED.

Code Date Next Action Next Action

17.08 (C) 01/11/2021 SITE
INSPECTION

Inspection Type Status Result Scheduled Completed Inspector

Enforcement Number Address Filed Status Closed

E200182 18234 BUCKINGHAM AVE 12/09/20 Closed 12/16/20

NO ADDRESS NUMBES ON HOME. HOME OWNER STATED HER HUSBAND JUST TOOK THE NUMBERS OFF THE HOUSE IN ORDER FOR THE FRONT DOOR AREA TO BE RE-STAINED, (PANTERS TAPE OBSERVED ON THE WINDOWS) OWNER STATED THEY WILL BE PLACED BACK ON THE BUILDING

12-16-2020

ADDRESS BLOCK OBSERVED.

Code	<b>Date Next Action</b>	Next Action
304.3	12/16/2020	SITE
		INSPECTION

Inspection Type Status Result Scheduled Completed Inspector

Enforcement Number Address Filed Status Closed

E200183 17340 W 13 MILE RD 12/09/20 OPEN

PLEASE CLEAN YARD OF FALLEN LEAVES AND CARDBOARD BOXES. PLEASE REMOVE UNREGISTERED OR INOPERATIVE VEHICLES GREEN F250 (DT 2520 EXP 01/19) AND RED YAMAHA MOPED (WOOIE EXP 2018) FROM FRONT OF YARD / PROPERTY.

SPOKE WITH DAUGHTER OF OWNERS WHO STATED HER PARENTS WERE ON VACATION UNTIL THE WEEKEND. NOTICE HANDED TO HER AND BUSINESS CARD PROVIDED FOR PARENTS TO CALL ONCE THEY RETURN HOME.

#### 12-21-2020

UPON SITE INSPECTION, SCOOTER / MOPED MOVED AND THE CARDBOARD BOX WAS PICKED UP FROM SIDE YARD.

GREEN F250 STILL INOPERATIVE IN FRONT OF HOUSE WITH EXPIRED PLATE. TWO DOOR HONDA ALSO BACKED IN DRIVEWAY WITH EXPIRED NORTH DAKOTA PLATES. OFFICER ATTEMPTED CONTACT AT THE DOOR WITH NEGATIVE RESULTS. SECOND FIELD NOTICE LEFT IN FRONT DOOR.

#### 01-05-2021

OFFICER STOPPED BY THE ADDRESS AND FOUND THE TRUCK HAD NOT BEEN MOVED NOR REGISTERED. THIS OFFICER SPOKE WITH THE HOMEOWNER, ANGELA WHO STATED THEY WERE BOTH UNEMPLOYEED AND HER HUSBAND WAS INJURED SO THERE WAS NO INCOME COMING IN TO REPAIR THE TRUCK. OFFICER REQUESTED THE TRUCK EITHER BE REGISTERED WITH THE STATE OF MICHIGAN, MOVED INTO THE DRIVEWAY (TOO LARGE FOR GARAGE) REPAIRED OR SOLD (NO IMMDIATE PLANS FOR USAGE). THE OWNER WAS ALSO ASKED TO PROVIDE THIS OFFICER WITH A TIME SPAN OF WHEN ONE OF THE FOUR OPTIONS COULD BE COMPLETED. THE OWNER STATED SHE WILL WORK ON GETTING IT MOVED INTO THE DRIVEWAY AND REGISTERING IT BY FEB 5 2021.

Code Date Next Action Next Action

INSPECTION

Enforcement Number	Address	Filed	Status	Closed
E200184	31505 KENNOWAY CT	12/10/20	Closed	12/21/20

DPW BROUGHT THE ISSUE OF THE RESIDENT RAKING LEAVES INTO THE STREET PREVENTING DPW FROM GRADING THAT SIDE OF THE GRAVEL ROADWAY.

I RESPONED TO THE HOME AND VERIFIED THE LEAVES WERE INDEED IN THE STREET. I SPOKE WITH THE OWNER WHO STATED HIS LAWN CREW HAD BASICALLY ABANDON THE JOB SITE A FEW DAYAS AGO WITH THE PROMISE OF COMING BACK. THE OWNER ACKNOWLEDGED THE TROUBLING SITUATION WHEN HE NOTICED THE GRADING CREW ATTEMPTING TO DO THEIR JOBS.

THE OWNER WAS VERY APOLOGETIC STATED HE WOULD HAVE THEM TAKEN OF THE STREET IN THE NEXT TWO DAYS. OFFICER WOULD NOTE, THIS IS A VERY LARGE LOT.

12-21-2020

LEAF PILES ARE GONE.

Code Date Next Action Next Action

13.06 12/17/2020 SITE

INSPECTION

Inspection Type Status Result Scheduled Completed Inspector

Enforcement Number Address Filed Status Closed
E200185 31945 INGLEWOOD DR 12/15/20 Closed 12/16/20
ANIONYMOUS LETTER RECEIVED BY THE VILLAGE ON DEC 07 2020

ANONYMOUS LETTER RECEIVED BY THE VILLAGE ON DEC 07 2020.

12-15-2020

OFFICER FOUND LETTER IN MAILBOX. LETTER INDICATED A POLITICAL SIGN WAS STILL IN THE YARD OF 31945 INGLEWOOD AVE.

OFFICER SPOKE WITH THE OWNER OF THE HOME WHO STATED THE RESULTS OF THE ELECTION WERE NOT COMPLETED. OFFICER INDICATED THE CODE STATES POLITICAL SIGNS SHALL BE REMOVED WITHIN 10 DAYS OF ANY ELECTION TO WHICH THEY RELATE.

OWNER INDICATED HE UNDERSTOOD AND WOULD TAKE IT DOWN.

12-16-2020

OFFICER OBSERVED SIGN TAKEN DOWN FROM FRONT OF LAWN.

Code Date Next Action Next Action

22.32 12/17/2020 SITE

INSPECTION

Inspection Type Status Result Scheduled Completed Inspector

Enforcement Number Address Filed Status Closed
E200186 15743 BIRWOOD AVE 12/17/20 Closed 12/28/20

12-16-2020

MESSAGE LEFT REGARDING GARBAGE LEFT IN FRONT YARD. NEIGHBOR STATED RODENTS GOT INTO THE GARBAGE ON MONDAY AND THEY SPREAD THE GARBAGE ALL OVER THE FRONT YARD. SHE PICKED UP A BAG FULL ALREADY FROM HER AND HIS YARD BUT THERE IS STILL SOME REMAINING.

OFFICER ATTEMPTED NOTIFICATION IN PERSON AT THE DOOR TO NO AVAIL. NOTICE LEFT IN DOOR SLOT.

12-21-2020

SITE INSPECTION REVEALED SOME GARBAGE STILL LAYING ABOUT ON THE LAWN. OFFICER ATTEMPTED TO RAISE CONTACT AT THE DOOR WITH NEGATIVE RESULTS.
2ND NOTICE PROVIDED TO THE HOME OWNER AND LEFT IN THE DOOR SLOT OF THE FRONT DOOR.

12-28-2020

TRASH PICKED UP ON FRONT YARD.

 Code
 Date Next Action
 Next Action

 302.1 / 302.5
 12/28/2020
 SITE

Inspection Type Status Result Scheduled Completed Inspector

Enforcement Number Filed Closed Address Status 16221 KIRKSHIRE AVE 12/08/20 Closed 12/21/20 E200187 ON THIS DATE, OFFICER OBSERVED SIDEWALK BROKEN UP IN FRONT OF THE HOUSE DUE TO A POOL INSTALLATION IN THE REAR OF THE PROPERTY. NO BARRIER PUT UP ON THE SIDEWALK AND POSSIBLE SAFETY WALKING HAZARD. SPOKE WITH THE OWNER WHO STATED SHE HAS HAD SOME CONTRACTOR ISSUES WITH THEM COMING BACK. SHE INDICATED SHE WOULD PUT UP A BARRIER HERSELF THIS DATE IN THE INTRIM. CORRECTION NOTICE GIVEN.

#### 12-17-2020

SPOKE WITH HOMEOWNER WHO WAS SHOVELING HIS DRIVEWAY AND SIDEWALK. HE STATED HIS CONTRACTOR WAS PREPARED TO REPAIR THE SIDEWALK YESTERDAY UNTIL THE SNOW FELL. HE HOPES TO HAVE IT COMPLETED BY NEXT WEEK AS IT IS SUPPOSED TO BE 43 DEGREES WHICH IS A THRESHOLD FOR POURING CONCRETE FOR HIS CONTRACTOR. HE IS AWARE OF THE SAFERTY HAZARD AND IS ACTIVELY PURSUING SOLUTIONS. OFFICER MADE OWNER AWARE OF POSSIBLE ASHPHALT PATCH WORK WHICH MAY HAVE TO BE POURED / LAYED IF HIS SOLUTION WAS NOT COMPLETED IN A TIMELY MANNER. TIME EXTENDED TO NEXT WEEK.

#### 12-21-2020

INSPECTION OF SIDEWALK REVEALED A NEW PATCH OF CEMENT SIDEWALK WAS REPLACED AND IT WAS PROPERLY BARRICADED OFF UNTIL FULLY CURED.

#### CLOSED.

Code	Date Next Action	Next Action
5.05 / 501 ( E) 2 ¿	12/23/2020	SITE INSPECTION

Enforcement Number Address Filed Status Closed

E200188 21648 N RIVERVIEW CT 12/22/20 OPEN

THIS OFFICER RECEIVED A CALL FROM A RESIDENT IN THE WEST WOOD COMMONS NEIGHBORHOOD WITH A CONCERN ABOUT A CAR ON A TRAILER PARKED ON PRIVATE PROPERTY. THE VEHICLE AND TRAILER COULD BE SEEN FROM THE WALKING TRAIL WHICH IS BEHIND THE COMMONS AREA. (BLIGHT) COMPLAINTANT STATED IT WAS TOO CLOSE TO THE RIVERS EDGE AND WAS A BLIGHT ISSUE.

THIS OFFICER LOCATED THE HOME, (LISTED) AND SPOKE WITH THE OWNER WHO STATED HE HAD A NEW DRIVE WAY POURED AND HAD TO MOVE THE (TWO) CARS WHICH MADE THEM VISABLE IN THE REAR OF HIS PROPERTY. HE STATED NOW THAT THE DRIVEWAY IS COMPLETED, HE WILL MOVE THEM BACK AND OUT OF THE VIEW. HE ALSO STATED HE WAS GOING TO SELL THE CARS AS HE HAS OTHER INTERESTS HE IS PURSUING SO THERE SHOULD BE NO FUTUTRE PROBLEMS.

OFFICER CONTACTED THE COMPLAINTANT AND WAS ADVISED OF THE OWNERS PLANS. COMPLAINTANT WAS HAPPY WITH THE RESULTS.

Code Date Next Action Next Action

302.8 01/05/2021 SITE

INSPECTION

Inspection Type Status Result Scheduled Completed Inspector

Enforcement Number Address Filed Status Closed
E200189 32405 BELL VINE TRL 12/28/20 Closed 01/04/21

12-24-2020

COMPLAINT OF DIRT AND MUD DEBRIS LEFT IN ROADWAY FROM CONSTRUCTION SITE TO SMALLWOOD.

12-28-2020

OFFICER CONTACTED ALEX FROM THE HB CONTRACTORS AND LEFT A MESSAGE TO CLEAN THE STREET OF MUD AND DEBRIS.

12-30-2020

OFFICER HAS NOT HAD A CALL BACK FROM THE CONTRACTOR.

OFFICER WOULD NOTE ON THIS DATE, THE WEATHER WAS A MIXURE OF RAIN, SLEET AND SNOW WHICH IS SLOWLY WASHING AWAY WHAT MUD AND TRACK OUT THERE WAS ON THE STREET.

01-04-2020

OFFICER CHECKED BACK ON THE STREET AND A SIGNIFICANT AMOUNT OF MUD HAD DISOLVED AS THE SNOW HAD MELTED. CLOSED.

Code Date Next Action Next Action

13.12 (8) 01/04/2021 SITE

INSPECTION

Enforcement Number	Address	Filed	Status	Closed
E200190	30386 EMBASSY ST	12/22/20	Closed	12/22/20
COMETAMNIAM SIA	TIED THERE IS CHIMDAGE AIM	ום פועומקום ו		
FROM THE CONSTRU	JCTION AND REMODELING PR	OJECT.		

#### 12-22-2020

OFFICER RESPONDED TO THE SITE AND OBSERVED THE DEBRIS BLOWING ABOUT THE PROPERTY. OFFICER GAINED THE ATTENTION OF A WORKER INSIDE AND GAINED THE PHONE NUMBER AND NAME OF THE CONTRACTOR PERFORMING THE WORK. THE WORKER WAS PERFORMING DRYWALL INSTALL AND REPAIR. WHILE ON SITE INSIDE THE HOME, MAJOR RENOVATIONS HAD BEEN TAKING PLACE. HVAC, ELECTRICAL AND PLUMBING WORK. RESPONSIBLE NAME: NICK

COMPANY : BOJAJ MANAGEMENT LLC 51162 SHADOW RIDGE DR. MACOMB MI 48042-6043

PHONE : 586-770-1610

LISTED INFORMATION WAS RELAYED TO AND PROVIDED TO VILLAGE BUILDING INSPECTOR JOHN GIRARD.

INSP. GIRARD PROPMTLY CALLED RESPONSIBLE AND PUT AN ALL STOP WORK ORDER ON ADDRESS UNTIL ALL PROPER PERMITS WERE OBTAINED. NO PERMITS OBTAINED PRIOR TO THIS CONTACT.

CLOSED AS FAR AS THIS CODE ENFORCEMENT IS INVOLVED. FOR FURTHER SEE INSP. GIRARDS NOTATIONS.

Code Date Next Action Next Action

13.12

MULTIPLE WARNINGS IN THE PAST.

Inspection Type Status Result Scheduled Completed Inspector

Enforcement Number	Address	Filed	Status	Closed
E200191	18951 DEVONSHIRE DR	12/29/20	Closed	01/05/21
PLEASE REMOVE COMMERCIAL EQUIPMENT FROM DRIVEWAY.				

01-05-2021

OFFICER RESPONDED TO THE ADDRESS TO MAKE A SITE INSPECTION AND FOUND ALL THE COMMERCIAL VEHICLES REMOVED FROM THE DRIVEWAY.

#### CLOSED.

Code	Date Next Action	Next Action
22.08.330	01/05/2021	SITE
		INSPECTION

Enforcement Number	Address	Filed	Status	Closed
E200192	32933 LONG BOW CT	12/30/20	Closed	01/04/21
12-00-2020				

OFFICER RECEIVED A CALL FROM A NEIGHBOR WHO STATED THE OWNER AT THE ABOVE ADDRESS HAS PUT OUT APPROX 30 LEAF BAGS AT THE END OF HER DRIVEWAY. KNOWING THE VILLAGE DEADLINE FOR LEAF PICK UP WAS BACK ON DECEMBER 15, SHE WAS CONCERNED FOR FATE OF THE BAGS.

#### 12-30-2020

OFFICER RESPONDED TO THE HOME AND SPOKE WITH THE HOMEOWNER ABOUT THE PLAN FOR THE BAGS. OFFICER DESCRIBED AND INFORMED HER OF THE DECEMBER 15 DEADLINE WHICH SHE WAS UNAWARE OF. OWNER STATED SHE WOULD WORK ON ARRANGEMENTS TO HAVE THEM PICKED UP IN THE NEXT TWO WEEKS. OFFICER INFORMED HER OF THE VILLAGES CODES AND THE CONDITION IF THE VILLAGE IS LEFT TO DISPOSE OF THE BAGS, SHE WOULD INCUR THE COST OF DISPOSAL.

#### 01-04-2021

OFFICER CONDUCTED A SITE CHECK ON THE ABOVE ADDRESS AND FOUND THE LEAF BAGS GONE. CLOSED.

Code	$\Gamma$	Pate Next Action		Next Action	
302.1	01	1/13/2021		SITE INSPECTION	
Inspection Type	Status	Result	Scheduled	Completed	Inspector

Enforcement Number	Address	Filed	Status	Closed
E200193	16267 W 14 MILE RD	12/30/20	Closed	01/04/21
40.00.000				

12-29-2020

OFFICER RECEIVED A MESSAGE FROM HOMEOWNER AT 16277 KIRKSHIRE REGARDING A BRIGHT LIGHT COMING FROM THE NEW BUSINESS REMODELING PROJECT AT THE LISTED ADDRESS. INFORMANT STATED IT SHINES 15 HRS A DAY AND IT SHINES INTO HER BEDROOM FROM DUST TIL DAWN.

#### 12-30-2020 0825HRS

OFFICER RESPONDED TO THE 14 MILE ADDRESS WHILE THE STREET LIGHTS WERE STILL LIT. OFFICER OBSERVED THE ONLY BUILDING OBSERVABLE FROM THE KIRSKSHIRE ADDRESS. THIS OFFICER THEN CALLED THE COMPLAINTANT TO TRY AND FURTHER IDENTIFY AND VERIFY WHICH LIGHT WAS IN QUESTION. NO ANSWER UPON CALLING THE NUMBER LEFT SO THIS OFFICER LEFT A MESSAGE.

#### 12-30-2020

COMPLAINANT CALLED BACK AND STATED THE PREVIOUS NIGHT THE LIGHT HAD NOT BEEN SHINNING IN HER DIRECTION ANY MORE AND TO DISREGARD. OFFICER ADVISED IF THERE WERE ANY FURTHER PROBLEMS TO CALL BACK FOR FOLLOW UP.

Code	Date Next Action	Next Action
22.09.050	01/04/2021	SITE INSPECTION

Inspection Type Status Result Scheduled Completed Inspector

Enforcement Number Address Filed Status Closed
E210001 18875 BEDFORD RD 01/07/21 Closed 01/07/21

01-07-2021

THIS OFFICER RECEIVED A LETTER FROM AN ANONYMOUS NEIGHBOR ON THIS DATE INDICATING THERE IS TRASH BUILT UP AT THE GARAGE DOOR OF THE THE LISTED HOME WHICH IS BEING REMODELED. THE LETTER INDICATED THE TRASH WAS PLACED THERE TWO DAYS AFTER THE GARBAGE PICK UP WAS TO BE MADE. THE LETTER ALSO INDICATED A POSSIBLE RODENT HARBORAGE HOWEVER IT APPEARS THE TRASH IS ALL HARD STRUCTURAL FRESH ACTIVE REMODEL REFUSE (FRESH IN NATURE.)

THE LETTER IS DATED: 01-02-2021

THE U.S. POST OFFICE PROCESS STAMP IS DATED: 01-04-2021

THE RECEIVED DATE STAMP OF BEVERLY HILLS IS: 01-06-2021

THE BUILDING INSPECTOR J GIRARD STATED ON 01-06-2021 HE WAS ON PROPERTY AND OBSERVED THE REMODEL REFUSE REMOVED FROM THE PROPERTY.

CLOSED.

Code Date Next Action Next Action

Inspection Type Status Result Scheduled Completed Inspector

Enforcement Number Address Filed Status Closed
E210002 15619 KIRKSHIRE AVE 01/12/21 Closed 01/12/21
COMPLAINT BY NEIGHBOR WAS CALLED IN FOR THE BACK YARD BEING VERY MESSY AND IT

IS INTERFERING WITH THE NEIGHBOR SELLING HER HOME.

#### 01-12-2021

THIS OFFICER RSPONDED TO THE NEIGHBOR'S HOME AND SPOKE WIITH THE NEIGHBOR. THERE HAS BEEN A LONG HISTORY (30YEARS) BETWEEN THE TWO. NEIGHBOR AGREED THAT NO CLEAN UP WAS GOING TO TAKE PLACE THIS TIME OF YEAR (29 DEGREES) AND ALSO AGREED THE CURRENT OWNER WAS NOT IN A FINANCIAL POSITION TO MAKE ANY CAPITAL IMPROVEMENTS. THIS OWNER IS ELDERLY (75+) AND DURING THE PANDEMIC SHOULD BE MAINTAINING HER EXPOSURE TO OTHERS TO A MINUMUM.

OFFICER INQUIRED IF SHE HAD EVER HEARD OF THE "NEXT" PROGRAM IN SUGGESTING IT FOR HER NEIGHBOR. THE NEIGHBOR STATED HER NEIGHBOR DID NOT QUALIFY BECAUSE THERE WAS NO CURRENT INSURANCE ON THE HOME.

THE NEIGHBOR WAS SATISFIED THAT LITTLE COULD BE DONE AT THE MOMENTAND THAT THIS WOULD BE ADDRESSED IN THE SPRING WHEN COVID 19 WAS POSSIBLY UNDER CONTROL AND THE WEATHER WAS SAFER FOR HER TO OUTSIDE IN.

Code Date Next Action Next Action

Inspection Type Status Result Scheduled Completed Inspector

Enforcement Number Address Filed Status Closed

E210003 15567 KIRKSHIRE AVE 01/12/21 OPEN

COMPLAINTANT REQUESTED THE POLITICAL SIGN BE TAKEN DOWN FROM FRONT YARD.

#### 12-12-2021

OFFICER RESPONDED TO RESIDENCE AND ATTEMPTED CONTACT WITH NEGATIVE RESULTS. FIELD CORRECTION NOTICE LEFT IN FRONT DOOR.

Code Date Next Action Next Action

22.32 01/14/2021 SITE

INSPECTION

Inspection Type Status Result Scheduled Completed Inspector

Enforcement Number Address Filed Status Closed

E210004 31317 W CHELTON DR 01/13/21 OPEN

COMPLAINTANT STATED HE HAS SOME CONCERNS ABOUT THE "POLITICAL" SIGN POSTED IN THE YARD.

#### 01-13-2021

OFFICER RESPONDED TO THE ADDRESS AND OBSERVED THE ATTACHED SIGN IN THE YARD: SEE ATTACHMENT. OFFICER THEN CONTACTED THE VILLAGE PLANNER TO ACHIEVE CLARITY ON WHAT TYPE OF SIGN IT IS. THE PLANNER STATED IT FALLS UNDER THE 22.32.050 EXEMPT SIGNS (13) GENERAL EXPRESSION SIGN.

PHONE MESSAGE HAD TO BE LEFT WITH COMPLAINTANT.

Code Date Next Action Next Action

01/14/2021 SITE

INSPECTION

Inspection Type Status Result Scheduled Completed Inspector

Enforcement Number Address Filed Status Closed

E210005 18135 DUNBLAINE AVE 01/14/21 OPEN

01-11-21

I RECEIVED A LETTER FROM THE PLANNING AND ZONING ADMIN REGARDING A PROBLEM WITH THE FENCE INSTALLATION AT THE PROPERTY. THE FACE OF THE FENCE WAS FACING INWARD TOWARD THE PROPERTY. THE PLANNING ADMIN REQESTED I CHECK ON THE FENCE TO SEE IF THERE WAS ANY CHANGE OR CORRECTION COMPLETED NOW THAT THE OWNER HAS RECEIVED THE CORRECTION LETTER.

ON THIS DATE, THIS OFFICER RESPONDED TO THE ADDRESSS AND FOUND NO CORRECTION HAS BEEN MADE AS OF THIS DATE. A BUSINESS CARD WAS LEFT IN THE MAILBOX WITH CONTACT INFORMATION AND A MESSAGE TO CONTACT THIS OFFICER.

Code Date Next Action Next Action

22.08.1501A

01/18/2021

SITE INSPECTION

Inspection Type Status Result Scheduled Completed Inspector

Enforcement Number Address Filed Status Closed

E210006 16144 MARGUERITE ST 01/13/21 OPEN

01-13-2021

THIS OFFICER RECEIVED A COMPLAINT REGARDING A BUILD UP OF MISC. PROPERTY COVERED BY A TARP IN THE LISTED DRIVEWAY. THE COMPLAINTANT ALSO INDICATED THERE WAS AN ABANDON VEHICLE BEING STORED IN THE DRIVEWAY WITH A FLORIDA LICENSE PLATE AS WELL AS SOME IMPROPER FENCING SURROUNDING THE YARD.

#### 01-13-2021

THIS OFFICER MET THE COMPLAINTANT WHO WALKED THIS OFFICER TO THE BACK OF HIS YARD WHERE THIS OFFICER WAS SHOWN THE BACK YARD OF THE LISTED ADDRESS AND THE BUILD UP OF LIGHT CONSTRUCTION MATERIALS (OLD NOW SOLID CEMENT BAGS AND PLYWOOD) IN THE BACK OF THE SHED. A MAKE SHIFT UNAPPROVED FENCE AND A TARP WHICH COVERED FURNITURE.

THIS OFFICER THEN WALKED OVER TO THE LISTED ADDRESS AND SPOKE WITH THE HOMEOWNER WHO INVITED THIS OFFICER INTO BACK YARD INORDER TO DISCUSS THE ISSUES. THIS OFFICER EXPLAINED THE AREAS WHICH NEED TO BE CLEANED AND REMOVED WHICH INCLUDED THE INQUIRY AS TO THE EXPIRED FLORIDA PLATED VEHICLE. THE OWNER STATED HIS DAUGHTER WAS BACK FROM SCHOOL AND DUE TO GLOBAL PANDEMIC OF COVID 19 WAS UNABLE TO REGISTER THE CAR AS OF THIS DATE AND INDICTAED THERE HAS NOT BEEN THE NEED TO DUE TO THE STATES RECOMMENDATIONS REGARDING UNESSARY TRAVEL. THE VEHICLE APPEARED TO BE IN RUNNING CONDITION HOWEVER. THIS OFFICER ASKED THE OWNER FOR A TIMELINE WHICH HE COULD HAVE THE LISTED ISSUES REMEDIED. THE OWNER STATED HE WOULD HAVE THE AREAS OF RESPONSIBILITY COMPLETED BY 01-20-2021.

Code Date Next Action Next Action

302.1, 22.08.460, 01/20/2021 SITE

INSPECTION

Inspection Type Status Result Scheduled Completed Inspector

Population: All Records

Enforcement.DateFiled Between 12/1/2020 12:00:00 AM AND 1/14/2021 11:59:59 PM



January 8, 2021

Ms. Kristin Rutkowski, Clerk Village of Beverly Hills 18500 W. 13 Mile Road Beverly Hills, MI 48025

Dear Ms. Rutkowski:

Comcast is continuing its investment in the Bloomfield Hills area with the opening of a new Xfinity Store at 1991 S. Telegraph rd., Bloomfield Hills, MI 48302 on February 11, 2021.

The facility will serve Comcast customers in and around the Bloomfield Hills area. The new Xfinity Stores are much larger and more experiential than traditional Comcast Service Centers. Staff will be available to demonstrate each Comcast product in an interactive way, answer customer questions, help sign up for service, pay bills and replace equipment.

Other features of this new Xfinity Store include:

- Free in-store WiFi
- Mobile phones and service
- Connected Home simulation
- Multiple large screen TVs
- Multiple customer experience and education areas

Comcast customers will have an opportunity to explore, learn about and interact directly with the latest XFINITY products and services, including the X1 Entertainment Operating System®. Visitors can explore X1, the simplest, fastest and most complete way to access all of their entertainment on all of their screens.

In addition, Comcast customers can take advantage of the speed and convenience of paying their bills using express payment kiosks. Customers also will spend less time in line, because the store utilizes a queue system that gives them the freedom to roam the store and learn more about the latest XFINITY products while waiting for service.

The new facility will operate expanded hours, Monday through Saturday from 9 a.m. until 7 p.m. and 12 p.m. to 5 p.m. on Sunday.

It is our goal to continue to position ourselves to most effectively operate in a competitive environment and provide our customers with the greatest value for services. Should you have any questions, please contact me at 734-359-2308.

Sincerely

Kvle V. Mazwek

Manager of External Affairs Comcast, Heartland Region

41112 Concept Drive Plymouth, MI 48170